



YMCA - SAN ANGELO, TEXAS

LOSS TYPE: HAIL
LOSS DATE: 05/2020

COMMERCIAL



HERE'S WHAT HAPPENED

In May 2020, San Angelo, Texas was the center of a 4-5" hailstorm that damaged everything in its path. The damage to the YMCA was so severe that the hail broke through the PVC roofing membrane and the insulation board beneath.

As a result, the entire interior of the building was flooded due to no protection from the roofing system. This was a catastrophic loss to the building and the community.



Key metrics



2020 MAJOR HAIL
LARGE LOSS



47,000 SQUARE FEET
WITH WATER DAMAGE



INTERIOR/EXTERIOR
Mitigation & Restoration



ECONOMIC LOSS
Nearly \$2 Million

CHALLENGES

The YMCA is an active and essential building to the City of San Angelo. The building supports a functioning daycare, youth center, gym, and meeting place for the community. Being in the middle of storm season and faced with ongoing storms, the roof system had to be temporarily repaired to mitigate further interior damage.

Because of the importance of this building to the city of San Angelo, the mitigation, restoration and construction process had to be expedited. A lot of eyes were on this project.



Emergency Mitigation



Scoping the loss (Expedited)



Construction on Active Building

RESULTS

1 Onsite with mitigation solutions within hours

Onsite property mitigation within hours of the first call from ownership. Reclaim assembled their team of emergency responders and project managers to assess the best solution to mitigate further damage to the structure, while already planning the reconstruction project.

2 Reclaim's professionalism and urgency - In the time of need.

The scope was created and submitted to the insurance adjuster within two days of the catastrophic loss. Reclaim worked closely with the carrier's assigned adjuster to ensure the YMCA was taken care of in a timely manner. The insurance carriers were flooded with claims due to the severity of the storm. With Reclaim and the adjuster working together with the same goal, the claim was approved quickly.

3 SUCCESS! New roof. New Interior. Happy Client.

Reclaim's relationships and buying power is second to none. This network of professionals resulted in a fully-warranted new roof and interior restoration well ahead of schedule. The YMCA was in good hands from the first call.

WHAT CAN WE RECLAIM FOR YOU?



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

10/16/20

Dear Reclaim Construction,

I just wanted to send your business a big THANK YOU for all you have done for us during the past few months.

To be honest that first day we start repairing the roof from the hail storm in the spring, I wasn't sure what to do or what company to go with to help in the reconstruction of all the damage the hail storm caused. The Reclaim representatives made me feel confident and assured that their company was the best move for me.

So now months later, I have felt we have been treated fairly and all of our needs met. Your company's representatives were very professional and worked diligently on spearheading all the insurance claims that we had no experience with. The construction crew did a great job on the actual repairs to our building. We are very please with the outcome of all their work and efforts. I would definitely recommend the RECLAIM Company to other business that are experiencing the same needs as we did.

Thank you again!

Sincerely,



RECLAIM
CONSTRUCTION
RESTORE • RENOVATE • REBUILD

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